

# Letter From the Providers of Anderson Healthcare

Dear UnitedHealthcare,

Around here, healthcare happens face-to-face...in familiar offices, between clinicians and patients, who also happen to be friends and neighbors. That kind of care doesn't transfer easily. And it certainly doesn't wait for administrative delays or stalled negotiations. Which brings us to why we're writing.

For months, Anderson Healthcare has been working to finalize a fair agreement with UnitedHealthcare to protect access to care for this community. In a show of good faith, Anderson Healthcare agreed to United's request for an extension, extending the current contract through March 15, 2026.

But since then? No real progress from United.

Meanwhile, patients continue to run into the same barriers we see every day: stalled authorizations, mandatory "fail-first" step therapies that disrupt treatment plans we've built carefully and collaboratively, and outright denials of valid claims. These slowdowns may look like "process issues," but they land directly on the people we all serve, delaying their follow-ups, pushing back surgeries, and adding stress to lives already full.

Our community relies on care close to home. They rely on relationships, not replacements. They rely on continuity, not a new provider that's 40 minutes away.

If Anderson Healthcare is forced out of UHC's network because of their lack of urgency, and failure to reach fair terms, the disruption won't be hypothetical. It'll be immediate, and it'll hit seniors, families managing chronic conditions, and working adults who don't have the luxury of long commutes for care or higher bills.

Our job is to provide dependable, local care. Yours is to make sure patients can access it. Our ask is simple:

- Update reimbursement to match the real cost of providing high-quality, complex care
- Remove administrative roadblocks that slow down treatment
- Put meaningful terms on paper, and finalize a fair agreement that protects local access

We will continue to serve this community we love so dearly, and we will continue to stand together and urge United to prioritize their access to the care they know and trust.

Respectfully,

The Providers of  
**Anderson Healthcare**

Learn more at  
**StayWithAnderson.com**